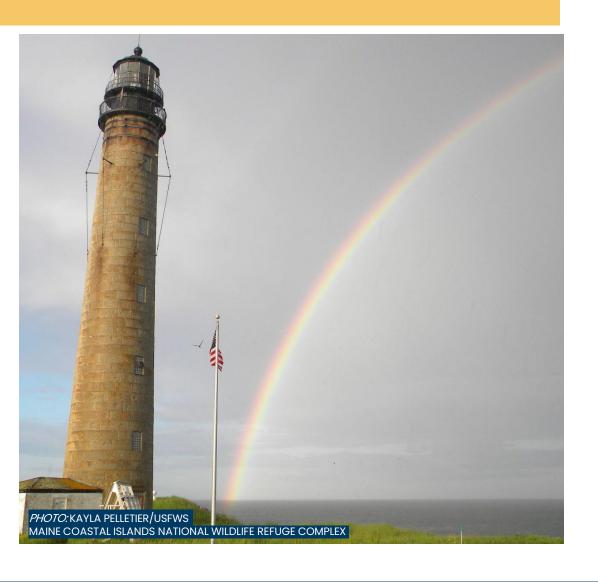


## Module 4b

**Interactions** 



# U.S. Fish and Wildlife Service Mission Statement

"The mission is working with others to conserve, protect and enhance fish, wildlife, plants, and their habitats for the continuing benefit of the American people."





# Refuge Improvement Act

Compatibility

Compatibility is totally unique to the USFWS. We require a compatibility determination for all refuge uses.

This requirement will apply to all such facilities, structures, improvements, and refuge actions associated with uses and the replacements or major repair or alteration of facilities, structures, and improvements associated with already approved uses.



### **Public Uses**

#### "Big Six" Wildlife Dependent Public Uses

"...declares that all existing or proposed public uses must be "compatible" with the purpose for which each refuge was established."

Wildlife Interpretation Observation

Burlow

Photography



Environmental Hunting Education



Fishing



Some recreational uses *may or may not* be compatible with coastal birds and will differ among refuges.

Sunbathing & Swimming



Leashed Dog Walking



Boating



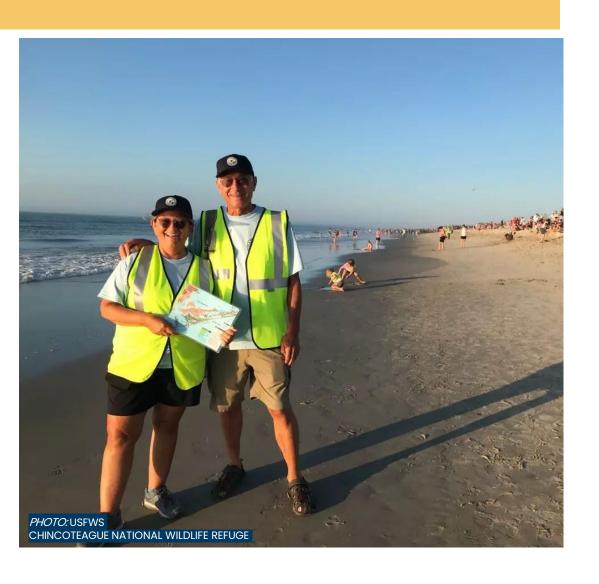
Beach Combing & Shellfishing



Over-Sand Vehicles & Biking







## **Public Interaction**

#### Representation

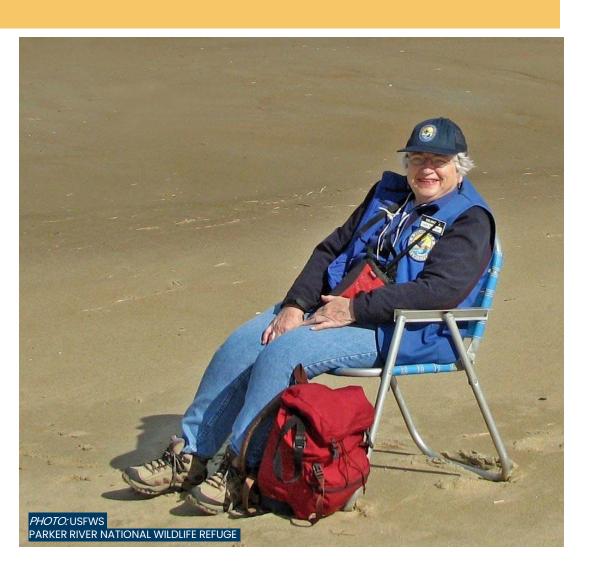
#### Professionally:

Remember you are representing the U.S. Fish and Wildlife Service and the National Wildlife Refuge System. As a Steward or volunteer, you should present yourself in a professional manner and wear the appropriate attire that your site requires.

#### Friendly:

The old adage, "You get more with honey than you do with vinegar" has bearing. You will "usually" have a better interaction with the public if your actions and speech are of a positive friendly demeanor.





## **Public Interaction**

Role

Your Role:

assistance.

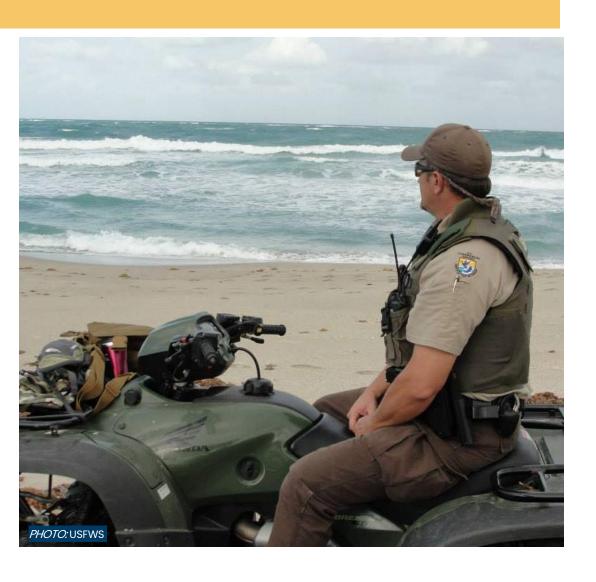
Your job and goal is to protect shorebirds through education and interpretation. You should educate visitors about the importance of your site to the wildlife that lives there.

Our mission is "conservation and wildlife first"

You are not an enforcer of the law.

If a visitor is unresponsive or hostile, contact your Supervisor or a Federal Wildlife Officer for





## Violations

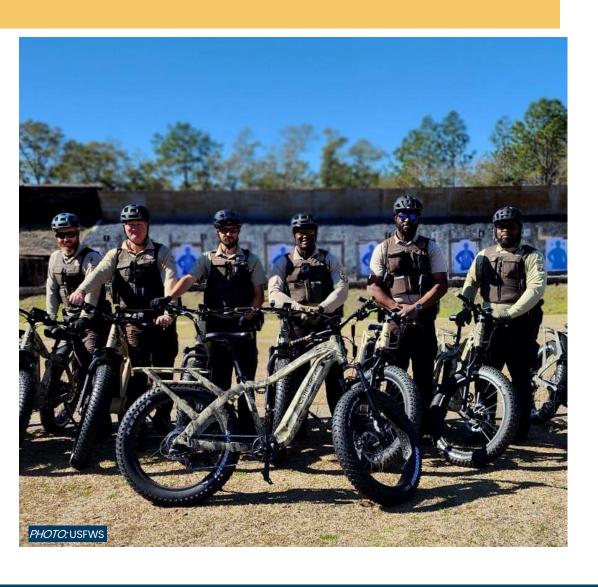
Be Safe!

The most dangerous situation for a non-law enforcement employee is getting into an encounter, by taking matters into their own hands, without proper authority, training and equipment.

#### Always act on the side of caution!

Even with having such an important message and role, it is not always possible to educate and influence the public to hear what you have to say.





## **Violations**

Serious Violations

Stop, Take a Breath, and Observe

When should you call 911?

- When you or someone else is in imminent danger OR needs or requests medical attention.
- When describing an incident remain calm, know your location, give pertinent details.

Call a Federal Wildlife Officer ASAP and contact your Supervisor and Refuge Manager.



#### WITNESS OBSERVATION FORM

- 1) STAY SAFE DO NOT APPROACH ANY VIOLATORS AND PUT YOURSELF IN DANGER
- 2) STOP AND OBSERVE
- 3) RECORD DETAILED FACTS, INFORMATION AND DESCRIPTIONS (WHO, WHAT, WHERE, WHEN, WHY AND HOW)

INCIDENT WITNES	SSED (what y	you saw/heard):		
LOCATION OF INC	TDENT (not	e landmarks: near	r lake, road, e	tc):
PERSON(S) INVOL				
1st person:	Gender:	Hair color:	Age:	Race:
Weight	t:Hei	ight:C	lothing:	
2 <sup>nd</sup> person:	Gender:	ight:C Hair color:	Age:	Race:
Weight	t:Hei	ight:C	lothing:	
Additional des	scriptive info	rmation (tattoos,	glasses, scars,	etc.)
VEHICLE(S) INVOI	LVED:			
		e#:	State:	
1st vehicle:	License plate	e #:	Color	
1st vehicle:	License plate		Color	
1st vehicle: Make/N 2nd vehicle:	License plate Model: License plate	e#:	Color: State:	25
Make/N 2 <sup>nd</sup> vehicle: Make/N	License plate Model: License plate Model:		Color: State: Color:	73
1st vehicle: Make/! 2nd vehicle: Make/!	License plate Model: License plate Model:	e#:	Color: State: Color:	73
1st vehicle:  Make/State    2nd vehicle:  Make/State    Additional vel	License plate Model:_ License plate Model:_ hicle informa	e#:tion (bike, atv, me	Color: State: Color:	73
1st vehicle:  Make/State    2nd vehicle:  Make/State    Additional velocities    WITNESS CONTACT	License plate Model:_ License plate Model:_ hicle informa	e#:tion (bike, atv, mo	Color: State: Color: otorcycle, den	ts, etc):
1st vehicle:  Make/State    2nd vehicle:  Make/State    Additional velocities    WITNESS CONTACT	License plate Model:_ License plate Model:_ hicle informa	e#:tion (bike, atv, mo	Color: State: Color: otorcycle, den	ts, etc):
1st vehicle:  Make/State    2nd vehicle:  Make/State    Additional velocities    WITNESS CONTACT	License plate Model:_ License plate Model:_ hicle informa	e#:tion (bike, atv, me	Color: State: Color: otorcycle, den	ts, etc):
1st vehicle: Make/? 2nd vehicle: Make/? Additional vel WITNESS CONTAC Your name: 2nd witness:	License plate Model:_ License plate Model:_ hicle informa T INFORM. Name_	e#:tion (bike, atv, mo	Color: State: Color: otorcycle, den Phone # Phone #	ts, etc):
1st vehicle: Make/1 2nd vehicle: Make/1 Additional vel WITNESS CONTAC Your name: 2nd witness: REPORT ALI	License plate Model: License plate Model: hicle informa T INFORM Name L INCIDENT	e #:ation (bike, atv, mo ATION: FS OCCURING O	Color: State: Color: otorcycle, den Phone # Phone #	ts, etc):
1st vehicle: Make/1 2nd vehicle: Make/1 Additional vel WITNESS CONTAC Your name: 2nd witness:	License plate Model: License plate Model: hicle informa T INFORM Name L INCIDENT EFFUGE TO	e #: ation (bike, atv, mo ATION: ITS OCCURING O	Color: State: Color: cotorcycle, den Phone # Phone # ON THE *****	ts, etc):
1st vehicle: Make/1 2nd vehicle: Make/1 Additional vel WITNESS CONTAC Your name: 2nd witness: REPORT ALI	License plate Model: License plate Model: hicle informa  T INFORM  Name  L INCIDENT  EFFUGE TO  Feder	e #:ation (bike, atv, mo ATION: FS OCCURING O	Color: State: Color: cotorcycle, den Phone # Phone # ON THE *****	ts, etc):
1st vehicle: Make/1 2nd vehicle: Make/1 Additional vel WITNESS CONTAC Your name: 2nd witness: REPORT ALI	License plate Model: License plate Model: hicle informa T INFORM Name L INCIDENT EEFUGE TO Feder Cell:	e#:ation (bike, atv, me ATION: TS OCCURING O: al Wildlife Officer	Color: State: Color: cotorcycle, den Phone # Phone # ON THE *****	ts, etc):

## **Violations**

Serious Violations Continued

Do not disturb a possible crime scene.

Document the Incident:

By taking notes and pictures; this will be helpful later to remember the incident.

Note descriptions of people, vehicles, location, distances, weather conditions, date and time, what happened, etc.

Use the Witness Observation Form.

